Product Bulletin

ASSA ABLOY
Opening Solutions

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AvericsUNITY Software and Cloud Portal

Timeline:
- Announcement that AvericsUnity new sites sales will end January 1 2021
- AvericsUNITY End of New Site Sales March 1 2021
- AvericsUNITY End of Support Announcement September 2024
- AvericsUNITY End of Support December 31 2025

2020 — 2021 — 2022 — 2023 — 2024 — 2025 — 2026

Thank you for your continued support of ASSA ABLOY and for being a customer of AvericsUNITY. We would like to provide an update as we progress toward the platform's end-of-life date at the end of 2025. Please read the following information for more details on each phase of this process.

End oF Sales | March of 2021

In March of 2021 sales of AvericsUNITY were discontinued for new sites. Additions to existing sites have continued. ASSA ABLOY has continued to provide support to end users and integrators. The product was withdrawn from the market with legacy support provided since April 2021.

End of Support, End of Life | December 31, 2025

ASSA ABLOY will discontinue support for AvericsUNITY software and the AvericsUNITY Cloud portal, portal. cogitoonline.com on December 31, 2025.

Local Server Systems

Support will be limited to resolving issues related to life safety or security. No new features will be added, and no additional hardware will be integrated into the system. After December 31, 2025, ASSA ABLOY will no longer provide support for the AvericsUNITY software platform.

Cloud Deployed Sites

Support will be limited to resolving issues related to life safety or security; no new features will be added, and no additional hardware will be integrated into the system.

After December 31, 2025, ASSA ABLOY will no longer provide support for the AvericsUNITY cloud portal: portal. cogitoonline.com, which will be shut down and no longer available. Reports and historical data will no longer be available. Administrators are encouraged to run any reports they may need prior to the server shutdown. All site data will be deleted from the servers when the system is shutdown.

Product Replacement Options

ASSA ABLOY partners with the industry's best access control manufacturers to provide high-quality, flexible solutions and ensure easy integration into any facility. Our Aperio® and IP-enabled technologies have been certified to work with the broadest range of access control software and systems. View partners: Access Control Partners | ASSA ABLOY Intelligent Openings

For more information on which partners support the hardware you have deployed, please contact your local ASSA ABLOY Integrated Solutions Specialist. For additional contact information please see the main office locations for your country.

Once again, thank you for your support of ASSA ABLOY and for being a customer of AvericsUNITY. We will continue to provide support for the platform until the End-of-Life date, December 31, 2025, as we have since April 2021.